ARPA-H Customer Experience Hub PART OF THE ARPANET-H HEALTH INNOVATION NETWORK





Submissions for the ARPA-H Small Business Innovation Research (SBIR) or Small Business Technology Transfer (STTR) Program are being accepted until 11 a.m. ET on July 26, <u>learn more</u> and <u>apply</u>!

Check out ARPA-H Program Manager Dr. Bon Ku's AHIP episode on <u>The Next Big</u> <u>Thing in Health</u> where he discusses the PARADIGM program.

Monthly Meeting Featuring Dr. Bon Ku

ARPA-H Program Manger, <u>Dr.</u> <u>Bon Ku</u>, will be joining the Customer Experience Hub this month to share more about his



personal journey to becoming a Program Manager, what design for health innovation means to him, and what inspired him to launch the Platform Accelerating Rural Access to Distributed & InteGrated Medical care (<u>PARADIGM</u>) program.

He will be joined by ARPANET-H Division Director, Amy Lin, to discuss all this and more in an engaging fireside chat with time for spoke input and questions. Be sure to register, you don't want to miss it!

Date: July 24, 2024 Time: 3:30 p.m.- 4:30 p.m. ET

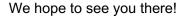




What Does It Mean To Be Patient-Centric?

Are you curious about patient-centric design and tools to help address your customer's needs?

Join us in-person on August 1 as we dive into these topics with ARPA-H White House Presidential Innovation Fellow, Nina Maturu! She will guide participants through patient-centric principles in this interactive workshop, spokes should express their interest in attending by July 22.



The Customer Experience Hub @ BIO

The Customer Experience Hub ventured to sunny San Diego, CA for the 2024 BIO International Convention. We enjoyed engaging with everyone in attendance and meeting with many spoke members!

ARPA-H also attended and hosted a <u>panel discussion</u> at the conference focused on new opportunities and best practices for engaging a transformative R&D funder. Join our spoke network today to engage with us!

Secure Your Spot

Apply Now

Stay Engaged with our Community Resources



Events Calendar

Have an upcoming event you'd like other spokes to attend and us to advertise? <u>Submit your event</u> to have it featured across our websites and social channels.



Spoke Member Portal

Your gateway to seamless collaboration and amplified engagement is here! Spokes, <u>login</u> today to post questions, showcase your specialized skills, and more.



Office Hours

<u>Sign-up</u> to learn more about Customer Experience Hub open opportunities, member resources, and the benefits of being a spoke!

To stay up to date on the latest ARPA-H News, subscribe to ARPA-H Vitals.

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